

It's important we start off on the right foot.

If you can read through this information thoroughly and should anything stand out or potentially cause a contra-indication, please contact us at the earliest convenience.

Our Policy:

We operate a booking only system at the clinic.

We take a 50% booking deposit for our longer services.

We require a 24hr notice period to cancel or reschedule any appointments.

To cancel or reschedule your appointment please notify the salon by email to contact@beebeebeautyandaesthetics.com or call us no less than 24hrs.

<u>Lateness</u>: If you are more than 10mins late you may have your treatment shortened or cancelled and you will incur the full cost of the service booked out.

If you cancel, reschedule or no show you will be charged the full cost of the service.

Changed your mind? If you have booked out a service which you no longer require but you decide to keep the appointment but wish to reduce the cost or downgrade the service, yet you have failed to notify us with a 24hr period. You will be charged the full amount of the original service as we now have a loss of potential earnings and cannot fill the appointment slot.

For example: You have booked out a Vajacial and now wish to have a Hollywood but you have only notified us at the appointment. You will be charged the full amount or at the owners/ managers discretion you may have this added on as credit to your file if the change is reasonable.

- If you are taking any medications please ensure we are made aware immediately. Failure to notify us,
 it may mean your appointment will not go ahead on the day.
- If you have any metal pins/plates/implants, pacemaker or you suffer with epilepsy or you're pregnant please notify the clinic immediately

CHECKLIST:

21 days before any Skin Services

• Avoid Botox and Fillers

7 days before any Skin Services

- Please avoid waxing or removing hair on the area
- Stop using Vitamin A for 7 days before your treatment
- Avoid Chemical peels & laser treatments

48hrs Before any Skin Services

- Avoid freshly new applied lash extensions as the glue may lift
- Avoid saunas and steam rooms.
- Avoid exfoliating products such as alpha hydroxy acids e.g. glycolic acid,
- lactic acid, mandelic acid
- We cannot treat you if your sun burnt or if you have an active cold sore.
- If you are more than 10 minutes late to your treatment, we will not be able to treat you.

Pre – Treatment care for waxing please find it within the waxing drop down menu.

Please adhere to these rules. If you fail to notify us of any changes and we can't proceed with the treatment on the day, you will be charged your full treatment amount.

Bee Bee